

# PUBLIC WATER SYSTEM ANNUAL REPORT

-2016-

**Name of the Public Water System:** Municipality of Souris-Glenwood Water Treatment Plant

**Name of the legal owner:** Municipality of Souris-Glenwood

**Contact Person:** Charlotte Parham, Chief Administrative Officer

**Phone:** (204)483-5200

**Email:** tnsouris@mymts.net

**Website:** www.sourismanitoba.com

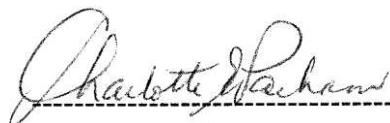
**Name of Operator:** Don Bodin, Senior Plant Operator

**Phone during business hours:** (204) 483-5209

**Emergency number:** (204) 483-0705

**Water system's emergency number:** (204)483-0705

Date prepared: March 17, 2017



Charlotte Parham  
Chief Administrative Officer  
Municipality of Souris-Glenwood

## TABLE OF CONTENTS

Introduction:-----	3
1. Description of the Water System:-----	3
1.1 Water supply source:-----	3
1.2 Water treatment process:-----	3
1.3 Distribution system:-----	4
1.4 Storage reservoirs:-----	4
1.5 Number of connections, population served and types of water users:-----	4
1.6 Classification and Certification:-----	4
2. Disinfection System in Use:-----	5
2.1 Type of disinfection system used:-----	5
2.2 Equipment redundancy and monitoring requirement:-----	5
2.3 Disinfection residual overall performance/results:-----	5
3. List of Water Quality Standards:-----	6
4. Water System Incidents and Corrective Actions:-----	7
5. Additional Records Required:-----	7
6. Drinking Water Safety Orders on your System and Actions Taken in response:-----	7
7. Boil Water Advisories Issued and Actions Taken in Response:-----	7
8. Warnings Issued or Charges Laid on the System in Accordance with The Drinking Water Safety Act:-----	7
9. Major Expenses Incurred:-----	7
10. Future System Expansion and/or Increased Production:-----	7
11. Appendix: Appendix A-Raw & Treated Water Analysis-----	8, 9, & 10
Appendix B-Treatment Process-----	11
Appendix C-Fluoridation Results-----	12

## **Introduction:**

The 2016 Annual Report for the Municipality of Souris-Glenwood summarizes the Water Utility's ability to produce safe potable water and meet provincial regulations.

### **1. Description of the Water System:**

The Municipality of Souris-Glenwood Public Water System provides potable drinking water to a population of 1837 residents. Treated water produced at the water treatment plant meets all health and aesthetic objectives as stated in the Guidelines for Canadian Drinking Water Quality.

#### **1.1. Water Supply Source**

The Souris Water Treatment Plant receives groundwater from two wells located 16 kilometers northeast of Souris. Both wells were drilled to a depth of approximately 130 feet with the pumps drawing at 80 feet. Raw water is pumped from the wells into a 200mm pipeline where it flows to the water treatment plant.

As water flows through the ground it dissolves metals and minerals. In the case of Souris's raw water, it has come into contact with a few metals with the major concerns being iron, manganese, calcium carbonate (hardness causing mineral) and a conventional parameter known as ammonia. All of these items do not pose health concerns, rather they are known as aesthetic water quality parameters, with the exception being ammonia as there is no upper detection limit in the Guidelines for Canadian Drinking Water Quality. (See Appendix A- Raw Water Analyses)

#### **1.2. Water Treatment Process**

Iron and manganese are metals that cause laundry and plumbing fixture staining problems. In addition, these materials can build up in the distribution pipes and cause reduced flow. Calcium carbonate causes hardness in water which diminishes the ability of the water to react with soap and form lather. Hardness also forms scale deposits in hot water devices reducing the life expectancy of these appliances.

Ammonia does not pose a health concern but rather it does cause other problems in the treatment process.

The current water treatment process is designed to remove iron, manganese and ammonia down to acceptable limits and soften the water down to a total hardness of 100 to 120 mg/L. With regards to hardness individuals have their own preference with the ability to install their own water softeners.

The Souris water treatment process consists of iron and manganese removal followed by reverse osmosis, PH adjustment, disinfection and fluoridation. (See Appendix B- Treatment Process). The treatment process also contains the addition

of approximately 20% of blended raw water. The town chose this as to make the water less aggressive before it enters the distribution system. Iron and manganese is removed from the raw water by adding potassium permanganate. The water then flows into a contact tank with a retention time of approximately 90 minutes. Potassium permanganate is added to cause the iron and manganese to come out of solution (precipitate). The precipitated iron and manganese is then removed from the water by flowing through three manganese greensand filters. This treatment process is the blended water.

In addition to iron and manganese removal, hardness and ammonia is removed by reverse osmosis (R.O.). The R.O. consists of a two stage unit with 80 membranes. After R.O., the PH is then adjusted, followed by chlorination and fluoridation. Treated water is then stored in the treated water reservoir located beneath the plant.

### **1.3. Distribution system**

Treated water from the reservoir is pumped throughout the town's distribution system via two duty pumps. The main pump is 15 H.P. with the backup pump being 25 H.P. The backup pump is set to start if pressure in the distribution drops below 70 P.S.I. Piping in the distribution consists of approximately 80% cast iron and 20% PVC.

### **1.4. Storage reservoirs**

Name: Water Plant Reservoir Capacity: 178,000 imp. gal

Name: North Reservoir Capacity: 50,000 imp. gal

Name: Pumphouse Reservoir Capacity: 130,000 imp. gal

### **1.5. Number of Connections, Population Served and Types of Water Users**

The Souris distribution system is comprised of 882 service connections, serving a population of 1837 people. All service connections are metered. Types of water users are domestic, commercial and agricultural. Agricultural water is provided by an automatic bulk water station located at the water treatment plant.

### **1.6. Classification and Certification**

The Municipality of Souris-Glenwood Water Treatment Plant consists of only two operators.

- Class 3 Water Treatment Facility Classifications
  - Certification Level of Operators:
    - Don Bodin, Level 3
    - Darcy Dunbar, Level 1

## **2. Disinfection System in Use**

The final step in the treatment of safe potable water is disinfection. Disinfection is the destruction or inactivation of potential disease causing organisms in water. As per the Drinking Water Safety Act the Souris Public Water System must ensure that a disinfection residual of at least:

- 0.5 mg of free chlorine per litre of water is detectable at the point where water enters the distribution system, after a minimum contact time of 20 minutes.
- 0.1 mg of free chlorine per litre of water is detectable at all times in the distribution system.

Because the Souris raw water has elevated concentrations of ammonia, it has interfered in maintaining a 0.5 mg/l of free chlorine. After an increase in the feed rate of approximately 60 % we achieved breakpoint chlorination and were able to maintain the required residual of at least 0.50 mg/l, 95% of the time. The 5% of the time we didn't meet the required free chlorine residual we monitored it by the monochloramine method which is still an effective disinfectant but doesn't comply with provincial requirements.

### **2.1. Type of Disinfection System Used**

The Municipality of Souris-Glenwood disinfects using chlorine gas by ejecting it into the treated water before it enters the reservoirs.

### **2.2. Equipment Redundancy and Monitoring Requirements**

As required by the Drinking Water Safety Act the Souris PWS ensures continuous disinfection is maintained at the plant by keeping in stock all spare parts required for the chlorinator. A complete spare chlorinator is also kept at the plant. Disinfectant residuals are monitored daily at the plant and bi-weekly in the distribution system and recorded on the appropriate monitoring forms. Monthly chlorination report forms are sent to the regional Drinking Water Officer at the end of each month. The public water system has also met its regulatory requirement for 2016 with regard to weekly monitoring of free ammonia.

### **2.3 Disinfection Residual Overall Performance/ Results**

For 2016, the Souris Public Water System has met the regulatory requirements in regards to monitoring and reporting disinfection residuals leaving the water treatment plant 100% of the time. In the distribution system we met the standards 100% of the time in regards to monitoring and reporting.

### 3. List of Water Quality Standards:

The Province of Manitoba has adopted a number of water quality standards from the Guidelines for Canadian Drinking Water Quality, developed by Health Canada. The parameters are health-based and they express the maximum acceptable concentrations for a groundwater source. Concentration values in excess require corrective actions. The 2016 results for the Souris Public Water System are summarized in the following table:

Source	Parameter	Standard	Performance Objectives	Frequency	Test Results	
Groundwater	TC & EC*	No TC or EC		Bi-weekly	100% passed	
	Report Submissions			Monthly	100%	
	Disinfectant (Free Chlorine)	WTP (>0.50 mg/L)			Daily	95%
		Distribution (>0.10 mg/L)			Bi-weekly	96%
	Total Dissolved Solids		500	Every three years. *  * Results from Dec 1, 2015. To be tested in 2018.	213 mg/L	
	Iron		0.3		<0.010 mg/L	
	Manganese		0.05		0.00106 mg/L	
	Arsenic	<= 0.01 mg/L			0.00098 mg/L	
	Benzene	<= 0.005 mg/L			<0.00050 mg/L	
	Fluoride	<= 1.5 mg/L			See Appendix C	
	Lead	<= 0.01 mg/L			< 0.000090 mg/L	
	Nitrate	<= 45mg/L as nitrate, 10mg/L as nitrogen			0.0141mg/L as N	
	Trichloroethylene	<= 0.005mg/L			<0.50 mg/L	
	Tetrachloroethylene	<= 0.03mg/L			<0.50 mg/L	
Uranium	<= 0.02 mg/L		0.00016 mg/L			

### Bacteriological Monitoring and Reporting

	Regulatory Requirement	PWS Performance
Number of Raw/ incoming water samples	26	26
Number of treated water samples	26	26
Number of distribution water samples	26	52
Frequency of Testing	Bi-weekly	100%
Total Coliform present in samples	0 TC per 100ml	100%
E. Coli present on samples	0 EC per 100ml	100%

Treated water leaving the Souris Public Water System is below all aesthetic limits as established in the Guidelines for Canadian Drinking Water Quality and does not pose a health concern. \* Bacterial testing: We test the raw water (untreated), the treated water and the water in the distribution system bi-weekly for the presence of Total Coliform (TC) and E. Coli (EC) bacteria. If these bacteria are present in the water it is an indication that disease causing organisms may also be present.

#### **4. Water System Incidents and Corrective Actions**

The Souris Public Water system was in compliance 95% of the time when using the free chlorine method of disinfection at the water treatment plant, being below 0.50 mg/L from Aug 4-17 due to broken pipes on the R.O. unit, on Sept.8, and then on Oct.20&21 when the R.O. unit piping was switched to stainless steel. The free residual was in compliance 96 % of the time in the distribution system. We were in compliance 100 % of the time in regards to the bi-weekly sample monitoring.

#### **5. Additional Records Required**

The Souris Public Water System takes part in Manitoba Health's fluoridation program. Water samples are collected on a daily basis from the treated water reservoir and tested on site. Daily fluoride results are recorded and a 14 day composite sample is submitted bi-weekly to ALS Labs in Winnipeg for analysis. (See Appendix C – 2016 Fluoridation Results). The Souris Public Water System strives to maintain a 0.70 mg/L fluoride level. The operating range for fluoride, as identified by Manitoba Health, is 0.50- 0.90 mg/L. Manitoba Health dropped the optimum level from 1.00 mg/L down to 0.70 mg/L as of March 26, 2011.

#### **6. Drinking Water Safety Orders on your System and Actions Taken in Response**

In 2016, no drinking water safety orders were issued.

#### **7. Boil Water Advisories Issued and Actions Taken in Response**

In 2016, no boil water advisories were issued.

#### **8. Warnings Issued or Charges Laid on the System in Accordance with the Drinking Water Safety Act**

In 2016, no Warnings were Issued or Charges Laid against the Souris Public Water System.

#### **9. Major Expenses Incurred**

In 2016, the R.O. unit underwent a major expense on Oct.18 when the south end of the unit was switched from PVC to stainless steel at a cost of \$28,234.18.

#### **10. Future System Expansion and/or Increased Production**

In 2017, the Municipality of Souris-Glenwood Water Treatment Plant will be changing out the R.O. unit membranes at a cost of \$76,995.85.

# Municipality of Souris-Glenwood Appendix A

## Results of Raw & Treated Water Analyses



## ANALYTICAL REPORT

### Physical Tests (WATER)

Analyte	Unit	ALS ID		L1708928-1	L1708928-2
		Sampled Date	Sampled Time	01-DEC-15	01-DEC-15
		Sample ID		11:00	11:00
				SOURIS 1 - RAW	SOURIS 2 - TREATED
		Guide Limit #1	Guide Limit #2		
Colour, True	CU	15	-	10.1	<5.0
Conductivity	umhos/cm	-	-	1230	364
Hardness (as CaCO <sub>3</sub> )	mg/L	-	-	374	86.4
Langelier Index (4 C)	No Unit	-	-	0.34	-0.64
Langelier Index (60 C)	No Unit	-	-	1.1	0.13
pH	pH units	6.5-8.5	-	7.59	7.63
Total Dissolved Solids	mg/L	500	-	776	213
Transmittance, UV (254 nm)	% T	-	-	78.0	94.2
Turbidity	NTU	-	-	31.4	<0.10

### Federal Guidelines for Canadian Drinking Water Quality (MAR, 2015)

#1: GCDWQ - Aesthetic Objective

#2: GCDWQ - Maximum Acceptable Concentrations (MACs)

### Anions and Nutrients (WATER)

Analyte	Unit	ALS ID		L1708928-1	L1708928-2
		Sampled Date	Sampled Time	01-DEC-15	01-DEC-15
		Sample ID		11:00	11:00
				SOURIS 1 - RAW	SOURIS 2 - TREATED
		Guide Limit #1	Guide Limit #2		
Alkalinity, Total (as CaCO <sub>3</sub> )	mg/L	-	-	370	112
Ammonia, Total (as N)	mg/L	-	-	1.24	<0.010
Bicarbonate (HCO <sub>3</sub> )	mg/L	-	-	452	137
Bromide (Br)	mg/L	-	-	0.21	<0.10
Carbonate (CO <sub>3</sub> )	mg/L	-	-	<0.60	<0.60
Chloride (Cl)	mg/L	250	-	28.6	10.4
Fluoride (F)	mg/L	-	1.5	0.278	0.594
Hydroxide (OH)	mg/L	-	-	<0.34	<0.34
Nitrate (as N)	mg/L	-	10	<0.0050	0.0141
Nitrite (as N)	mg/L	-	1	<0.0010	<0.0010
Sulfate (SO <sub>4</sub> )	mg/L	500	-	314	71.9

### Federal Guidelines for Canadian Drinking Water Quality (MAR, 2015)

#1: GCDWQ - Aesthetic Objective

#2: GCDWQ - Maximum Acceptable Concentrations (MACs)

### Organic / Inorganic Carbon (WATER)

Analyte	Unit	ALS ID		L1708928-1	L1708928-2
		Sampled Date	Sampled Time	01-DEC-15	01-DEC-15
		Sample ID		11:00	11:00
				SOURIS 1 - RAW	SOURIS 2 - TREATED
		Guide Limit #1	Guide Limit #2		
Dissolved Organic Carbon	mg/L	-	-	4.44	1.44
Total Organic Carbon	mg/L	-	-	3.87	0.72

### Federal Guidelines for Canadian Drinking Water Quality (MAR, 2015)

#1: GCDWQ - Aesthetic Objective

#2: GCDWQ - Maximum Acceptable Concentrations (MACs)

Detection Limit for result exceeds Guide Limit. Assessment against Guide Limit cannot be made

Analytical result for this parameter exceeds Guide Limit listed on this report.

\* Please refer to the Reference Information section for an explanation of any qualifiers noted.





# ANALYTICAL REPORT

## Total Metals (WATER)

Analyte	Unit	ALS ID		L1708928-1	L1708928-2
		Guide Limit #1	Guide Limit #2	01-DEC-15 11:00 SOURIS 1 - RAW	01-DEC-15 11:00 SOURIS 2 - TREATED
Aluminum (Al)-Total	mg/L	0.1	-	<0.0050	<0.0050
Antimony (Sb)-Total	mg/L	-	0.006	<0.00020	<0.00020
Arsenic (As)-Total	mg/L	-	0.01	0.00279	0.00098
Barium (Ba)-Total	mg/L	-	1	0.0274	0.00245
Beryllium (Be)-Total	mg/L	-	-	<0.00020	<0.00020
Bismuth (Bi)-Total	mg/L	-	-	<0.00020	<0.00020
Boron (B)-Total	mg/L	-	5	0.363	0.277
Cadmium (Cd)-Total	mg/L	-	0.005	<0.000010	<0.000010
Calcium (Ca)-Total	mg/L	-	-	92.0	21.3
Cesium (Cs)-Total	mg/L	-	-	<0.00010	<0.00010
Chromium (Cr)-Total	mg/L	-	0.05	<0.0010	<0.0010
Cobalt (Co)-Total	mg/L	-	-	<0.00020	<0.00020
Copper (Cu)-Total	mg/L	1	-	0.00027	0.0381
Iron (Fe)-Total	mg/L	0.3	-	<b>2.67</b>	<0.010
Lead (Pb)-Total	mg/L	-	0.01	<0.000090	<0.000090
Lithium (Li)-Total	mg/L	-	-	0.114	0.0281
Magnesium (Mg)-Total	mg/L	-	-	34.9	8.05
Manganese (Mn)-Total	mg/L	0.05	-	<b>0.106</b>	0.00106
Molybdenum (Mo)-Total	mg/L	-	-	0.00319	0.00063
Nickel (Ni)-Total	mg/L	-	-	<0.0020	<0.0020
Phosphorus (P)-Total	mg/L	-	-	<0.10	0.31
Potassium (K)-Total	mg/L	-	-	6.63	1.70
Rubidium (Rb)-Total	mg/L	-	-	0.00322	0.00082
Selenium (Se)-Total	mg/L	-	0.05	<0.0010	<0.0010
Silicon (Si)-Total	mg/L	-	-	12.9	3.02
Silver (Ag)-Total	mg/L	-	-	<0.00010	<0.00010
Sodium (Na)-Total	mg/L	200	-	150	49.6
Strontium (Sr)-Total	mg/L	-	-	0.893	0.194
Tellurium (Te)-Total	mg/L	-	-	<0.00020	<0.00020
Thallium (Tl)-Total	mg/L	-	-	<0.00010	<0.00010
Thorium (Th)-Total	mg/L	-	-	<0.00010	<0.00010
Tin (Sn)-Total	mg/L	-	-	<0.00020	<0.00020
Titanium (Ti)-Total	mg/L	-	-	<0.00050	<0.00050

**Federal Guidelines for Canadian Drinking Water Quality (MAR, 2015)**

**#1: GCDWQ - Aesthetic Objective**

**#2: GCDWQ - Maximum Acceptable Concentrations (MACs)**

Detection Limit for result exceeds Guide Limit. Assessment against Guide Limit cannot be made.  
 Analytical result for this parameter exceeds Guide Limit listed on this report.

\* Please refer to the Reference Information section for an explanation of any qualifiers noted.

## ANALYTICAL REPORT

### Total Metals (WATER)

		ALS ID		L1708928-1	L1708928-2
		Sampled Date		01-DEC-15	01-DEC-15
		Sampled Time		11:00	11:00
		Sample ID		<b>SOURIS 1 - RAW</b>	<b>SOURIS 2 - TREATED</b>
Analyte	Unit	Guide Limit #1	Guide Limit #2		
Tungsten (W)-Total	mg/L	-	-	<0.00010	<0.00010
Uranium (U)-Total	mg/L	-	0.02	0.00070	0.00016
Vanadium (V)-Total	mg/L	-	-	<0.00020	<0.00020
Zinc (Zn)-Total	mg/L	5	-	0.0024	0.0032
Zirconium (Zr)-Total	mg/L	-	-	<0.00040	<0.00040

**Federal Guidelines for Canadian Drinking Water Quality (MAR, 2015)**

**#1: GCDWQ - Aesthetic Objective**

**#2: GCDWQ - Maximum Acceptable Concentrations (MACs)**

### Volatile Organic Compounds (WATER)

		ALS ID		L1708928-1
		Sampled Date		01-DEC-15
		Sampled Time		11:00
		Sample ID		<b>SOURIS 1 - RAW</b>
Analyte	Unit	Guide Limit #1	Guide Limit #2	
Benzene	mg/L	-	0.005	<0.00050
1,1-dichloroethene	mg/L	-	0.014	<0.00050
Dichloromethane	mg/L	-	0.05	<0.0010 <sup>DLCL</sup>
Ethylbenzene	mg/L	0.0016	0.14	<0.00050
MTBE	mg/L	0.015	-	<0.00050
Tetrachloroethene	mg/L	-	0.01	<0.00050
Toluene	mg/L	0.024	0.06	<0.00050
Trichloroethene	mg/L	-	0.005	<0.00050
o-Xylene	mg/L	-	-	<0.00050
m+p-Xylenes	mg/L	-	-	<0.00050
Xylenes (Total)	mg/L	0.02	0.09	<0.0015
Surrogate: 4-Bromofluorobenzene (SS)	%	-	-	95.4
Surrogate: 1,4-Difluorobenzene (SS) %		-	-	99.2

**Federal Guidelines for Canadian Drinking Water Quality (MAR, 2015)**

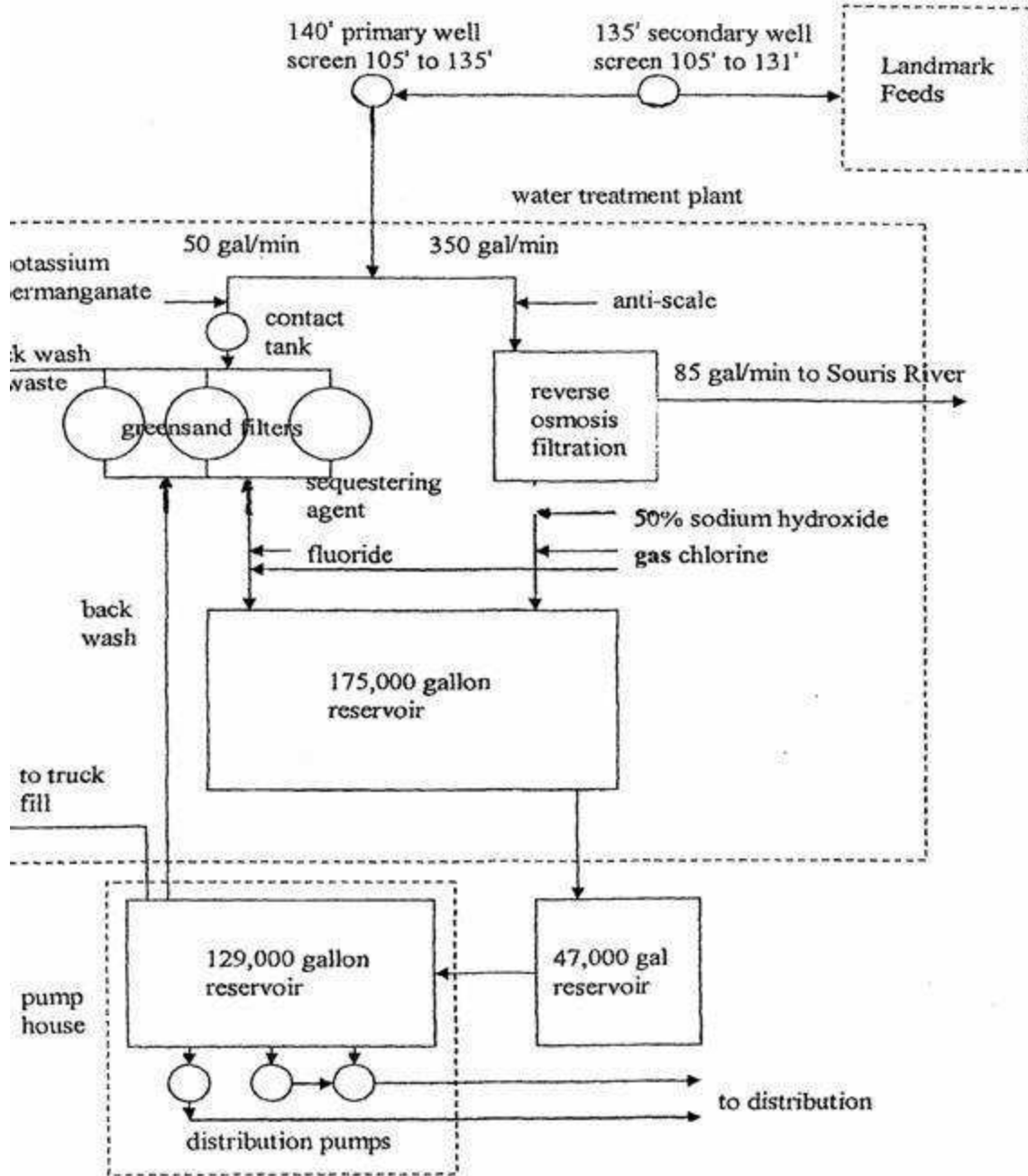
**#1: GCDWQ - Aesthetic Objective**

**#2: GCDWQ - Maximum Acceptable Concentrations (MACs)**

Detection Limit for result exceeds Guide Limit. Assessment against Guide Limit cannot be made.  
 Analytical result for this parameter exceeds Guide Limit listed on this report.  
 \* Please refer to the Reference Information section for an explanation of any qualifiers noted.

# Souris Water Treatment Plant

## Appendix B



## Fluoridation Results 2016 Appendix C

<i>Date</i>	<i>Readings</i>
1. Dec.26/15- Jan.08/16	0.66 mg/l
2. Jan 09 - Jan 22	0.62 mg/l
3. Jan 23 – Feb 05	0.80 mg/l
4. Feb 06 – Feb 19	0.60 mg/l
5. Feb 20 – March 04	0.57 mg/l
6. March 05 – March 18	0.53 mg/l
7. March 19 – April 01	0.59 mg/l
8. April 02 – April 15	0.52 mg/l
9. April 16 – April 29	0.53 mg/l
10. April 30 – May 13	0.68 mg/l
11. May 14 – May 27	0.51 mg/l
12. May 28 – June 10	0.48 mg/l
13. June 11 – June 24	0.52 mg/l
14. June 25 – July 08	0.48 mg/l
15. July 09 – July 22	0.52 mg/l
16. July 23 - Aug 05	0.64 mg/l
17. Aug 06 – Aug 19	0.70 mg/l
18. Aug 20 – Sept 02	0.50 mg/l
19. Sept 03 – Sept 16	0.54 mg/l
20. Sept 17 – Sept 30	0.62 mg/l
21. Oct 01 – Oct 14	0.58 mg/l
22. Oct 15 – Oct 28	0.67 mg/l
23. Oct 29– Nov 11	0.64 mg/l
24. Nov 12 – Nov 25	0.66 mg/l
25. Nov 26 – Dec 09	0.51 mg/l
26. Dec 10- Dec 23	0.50 mg/l