

PUBLIC WATER SYSTEM ANNUAL REPORT

-2018-

Name of the Public Water System: Municipality of Souris-Glenwood Water Treatment Plant

Name of the Legal Owner: Municipality of Souris-Glenwood

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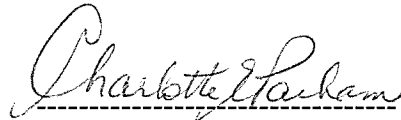
Name of Operator: Don Bodin, Senior Plant Operator

Phone during business hours: (204) 483-5209

Water system's emergency number: (204) 483-0705

Emergency number: (204) 483-0705

Date prepared; March 19, 2019



Charlotte Parham
Chief Administrative Officer
Municipality of Souris-Glenwood

TABLE OF CONTENTS

Introduction:	3
1. Description of the Water System:	3
1.1 Water Supply Source:	3
1.2 Water Treatment Process:	3
1.3 Distribution System:	4
1.4 Storage Reservoirs:	4
1.5 Number of connections, population served and types of water users: ...	4
1.6 Classification and Certification:	4
2. Disinfection System in Use:	5
2.1 Type of disinfection system used:	5
2.2 Equipment redundancy and monitoring requirement:	5
2.3 Disinfection residual overall performance/results:	5
3. List of Water Quality Standards:	6
4. Water System Incidents and Corrective Actions:	7
5. Additional Records Required:	7
6. Drinking Water Safety Orders on your System and Actions Taken in response:	8
7. Boil Water Advisories Issued and Actions Taken in Response:	7
8. Warnings Issued or Charges Laid on the System in Accordance with The Drinking Water Safety Act:	7
9. Major Expenses Incurred:	7
10. Future System Expansion and/or Increased Production:	7
11. Appendix:	
Appendix A-Raw & Treated Water Analysis:	8, 9, & 10
Appendix B-Treatment Process:	11
Appendix C-Fluoridation Results:	12

Introduction

The 2018 Annual Report for the Municipality of Souris-Glenwood summarizes the Water Utility's ability to produce safe potable water and meet provincial regulations.

1. Description of the Water System:

The Municipality of Souris-Glenwood Public Water System provides potable drinking water to a population of 1837 residents. Treated water produced at the water treatment plant meets all health and aesthetic objectives as stated in the Guidelines for Canadian Drinking Water Quality.

1.1. Water Supply Source

The Souris Water Treatment Plant receives groundwater from two wells located 16 kilometers northeast of Souris. Both wells were drilled to a depth of approximately 130 feet with the pumps drawing at 80 feet. Raw water is pumped from the wells into a 200mm pipeline where it flows to the water treatment plant.

As water flows through the ground it dissolves metals and minerals. In the case of Souris's raw water, it has come into contact with a few metals with the major concerns being iron, manganese, calcium carbonate (hardness causing mineral) and a conventional parameter known as ammonia. All of these items do not pose health concerns, rather they are known as aesthetic water quality parameters, with the exception being ammonia as there is no upper detection limit in the Guidelines for Canadian Drinking Water Quality. (See Appendix A- Raw Water Analyses)

1.2. Water Treatment Process

Iron and manganese are metals that cause laundry and plumbing fixture staining problems. In addition, these materials can build up in the distribution pipes and cause reduced flow. Calcium carbonate causes hardness in water which diminishes the ability of the water to react with soap and form lather. Hardness also forms scale deposits in hot water devices reducing the life expectancy of these appliances.

Ammonia does not pose a health concern but causes other problems in the treatment process.

The current water treatment process is designed to remove iron, manganese and ammonia down to acceptable limits and soften the water down to a total hardness of 80 to 100 mg/L. With regards to hardness individuals have their own preference with the ability to install their own water softeners.

The Souris water treatment process consists of a parallel Greensand and RO system, pH adjustment, disinfection and fluoridation. (See Appendix B- Treatment Process). The treatment process also contains the addition of greensand filtered water. The water blend consists of 80% RO treated water and 20% greensand filtered water. The town chose this as to make the water less aggressive before it enters the distribution system.

Iron and manganese is removed from the raw water by adding potassium permanganate. The water then flows into a contact tank with a retention time of approximately 90 minutes. Potassium permanganate is added to cause the iron and manganese to come out of solution (precipitate). The precipitated iron and manganese is then removed from the water by flowing through three manganese greensand filters.

In addition to iron and manganese removal, hardness and ammonia is removed by reverse osmosis (R.O.). The R.O. consists of a two stage unit with 80 membranes. After R.O., the PH is then adjusted, followed by chlorination and fluoridation. Treated water is then stored in the treated water reservoir located beneath the plant.

1.3. Distribution System

Treated water from the reservoir is pumped throughout the towns distribution system via two duty pumps. The main pump is 15 HP. with the backup pump being 25 HP. The backup pump is set to start if pressure in the distribution drops below 70 PSI. Piping in the distribution consists of approximately 80% cast iron and 20% PVC.

1.4. Storage Reservoirs

Name: Water Plant Reservoir	Capacity: 178,000 imp. gal
Name: North Reservoir	Capacity: 50,000 imp. gal
Name: Pumphouse Reservoir	Capacity: 130,000 imp. gal

1.5. Number of Connections, Population served and Types of Water Users

The Souris distribution system is comprised of 882 service connections, serving a population of 1837 people. All service connections are metered. Types of water users are domestic, commercial and agricultural. Agricultural water is provided by an automatic bulk water station located at the water treatment plant.

1.6. Classification and Certification

The Municipality of Souris-Glenwood Water Treatment Plant consists of only two operators.

- Class 3 Water Treatment Facility Classification
- Certification Level of Operators:
 - Don Bodin, Level 3
 - Darcy Dunbar, Level 3

2. Disinfection System in Use

The final step in the treatment of safe potable water is disinfection. Disinfection is the destruction or inactivation of potential disease causing organisms in water. As per the Drinking Water Safety Act the Souris Public Water System must ensure that a disinfection residual of at least:

- 0.5 mg of free chlorine per litre of water is detectable at the point where water enters the distribution system, after a minimum contact time of 20 minutes.
- 0.1 mg of free chlorine per litre of water is detectable at all times in the distribution system.

Because the Souris raw water has elevated concentrations of ammonia, it has interfered in maintaining a 0.5 mg/L of free chlorine. After an increase in the feed rate of approximately 60 % we achieved breakpoint chlorination and were able to maintain the required residual of at least 0.50 mg/L, 100 % of the time at the water treatment plant.

2.1. Type of Disinfection System Used

The Municipality of Souris-Glenwood disinfects using chlorine gas by ejecting it into the treated water before it enters the reservoirs.

2.2. Equipment Redundancy and Monitoring Requirements

As required by the Drinking Water Safety Act the Souris PWS ensures continuous disinfection is maintained at the plant by keeping in stock all spare parts required for the chlorinator. A complete spare chlorinator is also kept at the plant. Disinfectant residuals are monitored daily at the plant and bi-weekly in the distribution system and recorded on the appropriate monitoring forms. Monthly chlorination report forms are sent to the regional Drinking Water Officer at the end of each month. The public water system has also met its regulatory requirement for 2018 with regard to weekly monitoring of free ammonia 100% of the time.

2.3 Disinfection Residual Overall Performance/ Results

For 2018, the Souris Public Water System has met the regulatory requirements in regards to monitoring and reporting disinfection residuals leaving the water treatment plant 100% of the time. In the distribution system we met the standards 100% of the time in regards to monitoring and reporting.

3. List of Water Quality Standards

The Province of Manitoba has adopted a number of water quality standards from the Guidelines for Canadian Drinking Water Quality, developed by Health Canada. The parameters are health-based and they express the maximum acceptable concentrations for a groundwater source. Concentration values in excess require corrective actions. The 2018 results for the Souris Public Water System are summarized in the following table:

Source	Parameter	Standard	Performance Objectives	Frequency	Test Results	
Groundwater	TC & EC*	No TC or EC		Bi-weekly	100% passed	
	Report Submissions			Monthly	100%	
	Disinfectant (Free Chlorine)	WTP (>0.50 mg/L)			Daily	100%
		Distribution (>0.10 mg/L)			Bi-weekly	100%
	Total Dissolved Solids		500	Every three years. * * Results from Dec 11,2018. To be tested in 2021.	220 mg/L	
	Iron		0.3		<0.010 mg/L	
	Manganese		0.05		0.00103 mg/L	
	Arsenic	<= 0.01 mg/L			0.00104 mg/L	
	Benzene	<= 0.005 mg/L			<0.00050 mg/L	
	Fluoride	<= 1.5 mg/L			See Appendix C	
	Lead	<= 0.01 mg/L			0.000078 mg/L	
	Nitrate	<= 45mg/L as nitrate, 10mg/L as nitrogen			0.0183mg/L as N	
	Trichloroethylene	<= 0.005mg/L			<0.50 mg/L	
	Tetrachloroethylene	<= 0.01mg/L			<0.50 mg/L	
	Uranium	<= 0.02 mg/L		0.000156 mg/L		

Bacteriological Monitoring and Reporting

	Regulatory Requirement	PWS Performance
Number of Raw/ incoming water samples	26	26
Number of treated water samples	26	26
Number of distribution water samples	26	52
Frequency of Testing	Bi-weekly	100%
Total Coliform present in samples	0 TC per 100ml	100%
E. Coli present on samples	0 EC per 100ml	100%

Treated water leaving the Souris Public Water System is below all aesthetic limits as established in the Guidelines for Canadian Drinking Water Quality and does not pose a health concern. * Bacterial testing: We test the raw water (untreated), the treated water and the water in the distribution system bi-weekly for the presence of Total Coliform (TC) and E. Coli (EC) bacteria. If these bacteria are present in the water it is an indication that disease causing organisms may also be present.

4. Water System Incidents and Corrective Actions

The Souris Public Water system was in compliance 100% of the time when using the free chlorine method of disinfection at the water treatment plant. The free residual was in compliance 100% of the time in the distribution system. We were in compliance 100 % of the time in regards to the bi-weekly sample monitoring. In regards to weekly testing for free ammonia, we were in compliance 100% of the time.

5. Additional Records Required

The Souris Public Water System takes part in Manitoba Health’s fluoridation program. Water samples are collected on a daily basis from the treated water reservoir and tested on site. Daily fluoride results are recorded and a 14-day composite sample is submitted bi-weekly to ALS Labs in Winnipeg for analysis. (See Appendix C – 2018 Fluoridation Results). The Souris Public Water System strives to maintain a 0.70 mg/L fluoride level. The operating range for fluoride, as identified by Manitoba Health, is 0.50- 0.90 mg/L. Manitoba Health dropped the optimum level from 1.00 mg/L down to 0.70 mg/L as of March 26, 2011.

6. Drinking Water Safety Orders on your System and Actions Taken in Response

In 2018, no drinking water safety orders were issued.

7. Boil Water Advisories Issued and Actions Taken in Response

In 2018, there were 4 boil water advisories issued.

- issued on Feb.3 and rescinded on Feb.8,
- issued on May 14 and rescinded on May 18,
- issued on Sept.9 and was rescinded on Sept. 13
- issued on Dec.2 and was rescinded on Dec.7

These were all due to watermain breaks and water line depressurization.

Currently the Municipality is working on an Advisory Notification Plan that will outline the requirements and procedures for issuing drinking water advisories. We have also taken a step further by registering for the emergency notification system, CodeRED. This system will help us notify affected residents by phone, text, and email.

8. Warnings Issued or Charges Laid on the System in Accordance with The Drinking Water Safety Act

In 2018, no Warnings Were Issued or Charges Laid against the Souris Public Water System.

9. Major Expenses Incurred

In December of 2018 all Flow sensors and meters were changed on the R.O. unit at a total cost of \$25,000.

10. Future System Expansion and/or Increased Production

In 2019, the Municipality of Souris-Glenwood does not anticipate any system expansion or increased production.

Appendix A: Raw & Treated Water Analysis



ANALYTICAL REPORT

Total Metals (WATER)

Analyte	Unit	ALS ID		L2208805-1	L2208805-2
		Guide Limit #1	Guide Limit #2	Sampled Date Sampled Time Sample ID	Sampled Date Sampled Time Sample ID
				11-DEC-18 10:00 SOURIS 1 - RAW	11-DEC-18 10:00 SOURIS 2 - TREATED
Aluminum (Al)-Total	mg/L	0.1	-	<0.0030	<0.0030
Antimony (Sb)-Total	mg/L	-	0.006	<0.00010	<0.00010
Arsenic (As)-Total	mg/L	-	0.01	0.00260	0.00104
Barium (Ba)-Total	mg/L	-	1	0.0299	0.00214
Beryllium (Be)-Total	mg/L	-	-	<0.00010	<0.00010
Bismuth (Bi)-Total	mg/L	-	-	<0.000050	<0.000050
Boron (B)-Total	mg/L	-	5	0.449	0.312
Cadmium (Cd)-Total	mg/L	-	0.005	<0.0000050	<0.0000050
Calcium (Ca)-Total	mg/L	-	-	93.2	17.4
Cesium (Cs)-Total	mg/L	-	-	<0.000010	<0.000010
Chromium (Cr)-Total	mg/L	-	0.05	<0.00010	<0.00010
Cobalt (Co)-Total	mg/L	-	-	<0.00010	<0.00010
Copper (Cu)-Total	mg/L	1	2	<0.00050	0.0130
Iron (Fe)-Total	mg/L	0.3	-	2.70	<0.010
Lead (Pb)-Total	mg/L	-	0.01	<0.000050	0.000078
Lithium (Li)-Total	mg/L	-	-	0.135	0.0281
Magnesium (Mg)-Total	mg/L	-	-	37.0	7.16
Manganese (Mn)-Total	mg/L	0.05	-	0.108	0.00103
Molybdenum (Mo)-Total	mg/L	-	-	0.00339	0.000535
Nickel (Ni)-Total	mg/L	-	-	<0.00050	<0.00050
Phosphorus (P)-Total	mg/L	-	-	0.103	0.406
Potassium (K)-Total	mg/L	-	-	6.98	1.52
Rubidium (Rb)-Total	mg/L	-	-	0.00319	0.00064
Selenium (Se)-Total	mg/L	-	0.05	<0.000050	<0.000050
Silicon (Si)-Total	mg/L	-	-	15.2	2.86
Silver (Ag)-Total	mg/L	-	-	<0.000010	<0.000010
Sodium (Na)-Total	mg/L	200	-	160	52.2
Strontium (Sr)-Total	mg/L	-	-	0.954	0.165
Sulfur (S)-Total	mg/L	-	-	119	21.5
Tellurium (Te)-Total	mg/L	-	-	<0.00020	<0.00020
Thallium (Tl)-Total	mg/L	-	-	<0.000010	<0.000010
Thorium (Th)-Total	mg/L	-	-	<0.00010	<0.00010
Tin (Sn)-Total	mg/L	-	-	<0.00010	<0.00010

Federal Guidelines for Canadian Drinking Water Quality (FEB, 2017)

#1: GCDWQ - Aesthetic Objective/Other Value

#2: GCDWQ - Maximum Acceptable Concentrations (MACs)



ANALYTICAL REPORT

Total Metals (WATER)

		ALS ID		L2208805-1	L2208805-2
		Sampled Date		11-DEC-18	11-DEC-18
		Sampled Time		10:00	10:00
		Sample ID		SOURIS 1 - RAW	SOURIS 2 - TREATED
Analyte	Unit	Guide Limit #1	Guide Limit #2		
Titanium (Ti)-Total	mg/L	-	-	<0.00030	<0.00030
Tungsten (W)-Total	mg/L	-	-	<0.00010	<0.00010
Uranium (U)-Total	mg/L	-	0.02	0.000762	0.000156
Vanadium (V)-Total	mg/L	-	-	<0.00050	<0.00050
Zinc (Zn)-Total	mg/L	5	-	<0.0030	<0.0030
Zirconium (Zr)-Total	mg/L	-	-	<0.000060	<0.000060

Federal Guidelines for Canadian Drinking Water Quality (FEB, 2017)

#1: GCDWQ - Aesthetic Objective/Other Value

#2: GCDWQ - Maximum Acceptable Concentrations (MACs)

Volatile Organic Compounds (WATER)

		ALS ID		L2208805-1
		Sampled Date		11-DEC-18
		Sampled Time		10:00
		Sample ID		SOURIS 1 - RAW
Analyte	Unit	Guide Limit #1	Guide Limit #2	
Benzene	mg/L	-	0.005	<0.00050
1,1-dichloroethene	mg/L	-	0.014	<0.00050
Dichloromethane	mg/L	-	0.05	<0.00050
Ethylbenzene	mg/L	0.0016	0.14	<0.00050
MTBE	mg/L	0.015	-	<0.00050
Tetrachloroethene	mg/L	-	0.01	<0.00050
Toluene	mg/L	0.024	0.06	<0.00050
Trichloroethene	mg/L	-	0.005	<0.00050
o-Xylene	mg/L	-	-	<0.00050
M+P-Xylenes	mg/L	-	-	<0.00040
Xylenes (Total)	mg/L	0.02	0.09	<0.00064
Surrogate: 4-Bromofluorobenzene (SS)	%	-	-	79.4
Surrogate: 1,4-Difluorobenzene (SS) %		-	-	96.6

Federal Guidelines for Canadian Drinking Water Quality (FEB, 2017)

#1: GCDWQ - Aesthetic Objective/Other Value

#2: GCDWQ - Maximum Acceptable Concentrations (MACs)



ANALYTICAL REPORT

Physical Tests (WATER)

				ALS ID	L2208805-1	L2208805-2
				Sampled Date	11-DEC-18	11-DEC-18
				Sampled Time	10:00	10:00
				Sample ID	SOURIS 1 - RAW	SOURIS 2 - TREATED
Analyte	Unit	Guide Limit #1	Guide Limit #2			
Colour, True	CU	15	-	5.7		<5.0
Conductivity	umhos/cm	-	-	1290		357
Hardness (as CaCO3)	mg/L	-	-	385	HTC	72.9 HTC
Langelier Index (4 C)	No Unit	-	-	0.74		-0.061
Langelier Index (60 C)	No Unit	-	-	1.5		0.71
pH	pH units	7.00-10.5	-	7.93		8.28
Total Dissolved Solids	mg/L	500	-	917		220
Transmittance, UV (254 nm)	%T/cm	-	-	80.0		94.6
Turbidity	NTU	-	-	35.9		<0.10

Federal Guidelines for Canadian Drinking Water Quality (FEB, 2017)

#1: GCDWQ - Aesthetic Objective/Other Value

#2: GCDWQ - Maximum Acceptable Concentrations (MACs)

Anions and Nutrients (WATER)

				ALS ID	L2208805-1	L2208805-2
				Sampled Date	11-DEC-18	11-DEC-18
				Sampled Time	10:00	10:00
				Sample ID	SOURIS 1 - RAW	SOURIS 2 - TREATED
Analyte	Unit	Guide Limit #1	Guide Limit #2			
Alkalinity, Total (as CaCO3)	mg/L	-	-	423		115
Ammonia, Total (as N)	mg/L	-	-	1.59		<0.010
Bicarbonate (HCO3)	mg/L	-	-	517		141
Bromide (Br)	mg/L	-	-	0.108		<0.010
Carbonate (CO3)	mg/L	-	-	<0.60		<0.60
Chloride (Cl)	mg/L	250	-	29.4		9.16
Fluoride (F)	mg/L	-	1.5	0.28		0.554
Hydroxide (OH)	mg/L	-	-	<0.34		<0.34
Nitrate (as N)	mg/L	-	10	<0.025	OLM	0.0183
Nitrite (as N)	mg/L	-	1	0.0076		<0.0050 OLM
Sulfate (SO4)	mg/L	500	-	316		61.0

Federal Guidelines for Canadian Drinking Water Quality (FEB, 2017)

#1: GCDWQ - Aesthetic Objective/Other Value

#2: GCDWQ - Maximum Acceptable Concentrations (MACs)

Organic / Inorganic Carbon (WATER)

				ALS ID	L2208805-1	L2208805-2
				Sampled Date	11-DEC-18	11-DEC-18
				Sampled Time	10:00	10:00
				Sample ID	SOURIS 1 - RAW	SOURIS 2 - TREATED
Analyte	Unit	Guide Limit #1	Guide Limit #2			
Dissolved Organic Carbon	mg/L	-	-	3.37		0.60
Total Organic Carbon	mg/L	-	-	3.31		0.52

Federal Guidelines for Canadian Drinking Water Quality (FEB, 2017)

#1: GCDWQ - Aesthetic Objective/Other Value

#2: GCDWQ - Maximum Acceptable Concentrations (MACs)

Detection Limit for result exceeds Guide Limit. Assessment against Guide Limit cannot be made.

Analytical result for this parameter exceeds Guide Limit listed on this report.

* Please refer to the Reference Information section for an explanation of any qualifiers noted.

Appendix C: 2018 Fluoridation Results

Date	Reading
Dec. 23/17 – Jan. 05/18	0.55 mg/L
Jan. 06 – Jan. 19	0.73 mg/L
Jan. 20 – Feb. 02	0.52 mg/L
Feb. 03 – Feb. 16	0.51 mg/L
Feb. 17 – Mar. 02	0.55 mg/L
Mar. 03 – Mar. 16	0.54 mg/L
Mar. 17 – Mar. 30	0.67 mg/L
Mar. 31 – Apr. 13	0.66 mg/L
Apr. 14 – Apr. 27	0.63 mg/L
Apr. 28 – May 11	0.66 mg/L
May 12 – May 25	0.61 mg/L
May 26 – June 08	0.60 mg/L
June 09 – June 22	0.62 mg/L
June 23 – July 06	0.58 mg/L
July 07 – July 20	0.60 mg/L
July 21 – Aug. 03	0.59 mg/L
Aug. 04 – Aug. 17	0.59 mg/L
Aug. 18 – Aug. 31	0.57 mg/L
Sept. 01 – Sept. 14	0.55 mg/L
Sept. 15 – Sept. 28	0.60 mg/L
Sept. 29 – Oct. 12	0.71 mg/L
Oct. 13 – Oct. 26	0.58 mg/L
Oct. 27 – Nov. 09	0.54 mg/L
Nov. 10 – Nov. 23	0.60 mg/L
Nov. 24 – Dec. 07	0.53 mg/L
Dec. 08 – Dec. 21	0.53 mg/L
Dec. 22 – Jan. 04/19	0.55 mg/L